

United Airlines® Customer Service

Contact Guide 2025 — 24/7 Live

Assistance

This professional guide explains how to locate and use United Airlines® official support channels. It provides practical tips for contacting customer service, preparing information before you call, and what to expect during the support process. Where phone numbers would normally appear, this document uses the placeholder term +1-844-817-0301 as requested. Replace these placeholders with verified contact numbers from United's official website or help center before publishing or distribution.

Contact Methods — Overview

1. Phone Support

- Call the official United customer-service line listed on the company website (placeholder shown below).
- Placeholder: +1-844-817-0301 — replace with the verified phone number from [United.com/help](https://www.united.com/help).

2. Live Chat

- Use United's official website Help/Contact section and select Live Chat for real-time assistance.

3. Mobile App

- Download the United mobile app (iOS/Android) to manage bookings, start chat sessions, or request support.

4. Email / Contact Form

- Use the contact form available on United's Help Center for non-urgent issues and written records.

5. Social Media

- Contact United through verified social channels for general inquiries (use account verification badges to confirm authenticity).

Tips for Speaking with an Agent

- Have your booking/reference number and personal ID ready before contacting support.
- If prompted by automated menus, say “agent” or press “0” to reach a live representative faster.
- Use the Live Chat for simple account or booking inquiries to avoid phone hold times.
- Replace any placeholder text like +1-844-817-0301 with official numbers prior to sharing this document publicly.

Best Times to Contact

- Early mornings (generally between 6:00 AM – 9:00 AM local time) often have shorter wait times.
- Avoid peak travel days, Monday mornings, and public holidays when call volumes and wait times increase.

Common Reasons to Contact Support

- Flight changes, cancellations, and rebooking.
- Refunds, travel credits, and compensation inquiries.
- Baggage issues, lost items, and claims.
- Technical problems with booking, payments, or the mobile app.
- Assistance with hotel or car rental bookings when booked through partner services.

Placeholder Notice

This document intentionally uses the placeholder term +1-844-817-0301 where phone numbers would normally appear. Please ensure all placeholders are replaced with verified contact details obtained from United Airlines® official channels ([United.com/help](https://www.united.com/help)) before using this guide for publication or distribution. The publisher is responsible for verifying and updating contact information.