

United Airlines® Customer Service Contact Guide 2025

Reaching a Live Representative

Reaching a live representative at United Airlines® can make all the difference. You can call **(+1-844-817-0301)** or **1-800-UNITED-AIRLINES® (US/OTA)** to speak directly with an agent—available 24/7. Whether it’s booking issues, cancellations, refunds, or technical problems, this guide walks you through every contact method available so your concerns are handled quickly and easily.

Main Customer Service Number (US)

Call **(+1-844-817-0301)** or **1-800-UNITED-AIRLINES®** (Live Person) to speak directly to our customer service team. After the automated prompts, just say “agent” or press “0” to reach a representative faster. Prefer not to call? Use our live chat feature on the United Airlines® website under the Help section.

Specific Departments

If you need help with specific inquiries such as MileagePlus®, baggage, or flight status, you can find department-specific contacts through the Help Center on the official United Airlines® website.

Best Times to Call

While United Airlines® operates 24/7, shorter wait times are usually found between 7:00 a.m. and 10:00 a.m. (local time). Avoid peak hours between 4:00 p.m. and 8:00 p.m. for faster service.

Other Contact Methods

United Airlines® provides multiple ways to reach customer support: live chat, email through the Help Center form, verified social media, and in-person assistance at airport counters.

Quick Access Summary

Service Type	Contact Option	Availability
Phone	+1-844-817-0301 / 1-800-UNITED-AIRLINES®	24/7
Live Chat	united.com → Help → Chat	24/7
Email	Help Center Form	24–48 hrs

Social Media	@United (verified)	Daily
Airport Counter	In-person	During operating hours

FAQs & Quick Fixes — Before You Call

- Check flight status online before calling.
- For refunds, visit united.com/refunds for faster processing.
- Baggage issues can be reported directly through the Lost & Found section.
- MileagePlus® members can manage bookings and points through the mobile app or website.